Did You Know?
The automated phone system provides disaster assistance application status without waiting for an agent.

Here is how it works:

1. Call 1-800-621-3362

2. Listen to the prompts and choose **Check Application Status**

3. To confirm your ID provide:
   - Your **9 Digit Registration ID**.
     Example: “########”
   - The ID can be found on the top left corner of your paper application or in the top right corner of the screen in your online account.
   - The last four digits of your **Social Security Number**.
     Example: “####
   - Your **Date of Birth**.
     Example: “MM-DD-YYYY”

4. Once your ID is confirmed, listen to the automated phone system to receive:
   - Your Application Submission Date.
   - The date and time your Application status was last updated.
   - Whether your application is eligible, ineligible, pending, a non-registration, or canceled.
   - Information on how to appeal a decision.

Call 1-800-621-3362, select “Check Application Status” and receive your:
- Application status.
- Last status update.
- Application submission date.
- Instructions on the appeal process.

From here, you can speak with an agent (during normal hours of operation) or simply hang-up and end the call.

The automated system has zero wait time, and is available **24 hours a day, 7 Days a week**, even when the contact center is closed!