DisasterAssistance.gov
Disaster Assistance Improvement Program (DAIP):
Major Events and Milestones

**WEB DEVELOPMENT/IMPROVEMENT**
**Jul:** Added identity proofing protocols and implemented two-factor authentication to enhance site security
**Sep:** Converted registration screens to a responsive web design so that survivors can more easily enter their information on any device
**Sep:** Added a question to the FEMA application that allows survivors to self-report the extent of their damages. This provides FEMA the ability to prioritize assistance, reduce the number of in-person inspections needed, and decrease wait times for inspections and award decisions

**AWARD/RECOGNITION**
**Sep:** Center for Digital Government Federal Government Experience Award

**MAJOR DISASTER**

**Aug:** California Wildfires
**Sep:** Hurricane Florence
**Oct:** Hurricane Michael
**Oct:** Super Typhoon Yutu
**Nov:** California Wildfires

**WEB DEVELOPMENT/IMPROVEMENT**
**Jan:** Released enhancements throughout the website to maintain 508 compliance

**MAJOR DISASTER**

**Aug:** Hurricane Harvey
**Sep:** Hurricane Irma
**Sep:** Hurricane Maria

**WEB DEVELOPMENT/IMPROVEMENT**
**Sep:** Deployed the Electronic Loan Application integration with the Small Business Administration

**WEB DEVELOPMENT/IMPROVEMENT**
**Mar:** Launched an improved site design that allows users to input their address and verify if their county is in a declared disaster area

**2019**
**WEB DEVELOPMENT/IMPROVEMENT**
**Year:** Completed 10 Disaster Assistance Center (DAC) and Service Oriented Architecture (SOA) software releases, marking the largest number of deployments in a single year
**Jul:** Enabled a web service to send FEMA registration data to HUD and receive HUD information to help identify potential duplication of benefits
**Oct:** Completed the migration of DisasterAssistance.gov platform to a cloud environment, and all survivor traffic to the website is live on the cloud platform

**DISASTERASSISTANCE.GOV MILESTONE**
**Jul:** Teamed with the Veterans Administration (VA) in order to create a new page on DisasterAssistance.gov. The page consolidated vital information for veterans in one place

**2017**
**WEB DEVELOPMENT/IMPROVEMENT**
**Sep:** Implemented responsive design enhancements for Applicant Inquiry pages
**Sep:** Enhanced the document upload capability to include mobile devices

**AWARD/RECOGNITION**
**Nov:** Scored within the top 30 performing government websites in a report released by the Information Technology and Innovation Foundation (ITIF)

**DISASTERASSISTANCE.GOV MILESTONE**
**Dec:** Website visits exceeded 73 million for the calendar year with more than 70 percent of those coming from a mobile device
**Dec:** During the open registration period following the 2017 hurricanes, online registrations accounted for more than 92 percent of all registrations received

**MAJOR DISASTER**

**Aug:** Hurricane Harvey
**Sep:** Hurricane Irma
**Sep:** Hurricane Maria

**2015**
**WEB DEVELOPMENT/IMPROVEMENT**
**Mar:** Launched an improved site design that allows users to input their address and verify if their county is in a declared disaster area

**2014**